

Whanganui Tours & Mail Run



[Our Booking Terms and Cancellation Policy](#)

Whanganui Tours & Mail Run first priority is to ensure all our travellers have a safe experience. We operate an independently audited safety plan and we've taken the best industry and government advice to create our 2021 Safe Tour Operating Protocols.

We support vaccination against Covid-19 as the best safeguard to ensure the health and safety of all New Zealanders. In this respect we confirm all our Tour Guides are fully vaccinated.

For the peace of mind of our travellers, staff and everyone else we encounter on our tours we have updated our company policy:

- From 20th November 2021 all travellers joining Whanganui Tours must be fully vaccinated. A copy of your NZ Ministry of Health Covid 19 Vaccine Pass must be provided. It is important that the date of vaccination of your final dose is at least 14 days before your tour departure date.
- This date of 20 November 2021 allows everyone time to get fully vaccinated.
- If you have any queries or are unable to be vaccinated for medical reasons please call our team.

If a tour departure is cancelled due to Covid-19 government travel restrictions, we will refund your deposit.

If your tour is not affected by Covid-19 restrictions our standard cancellation conditions apply.

Tour price & Confirmation -Tour prices are quoted in \$NZ.

New Zealand GST (Goods & Services Tax) of 15% is included in tour costs.

The deposit payment of 10% of the tour cost confirms your booking and acknowledges your agreement to our terms and conditions. Terms of business are by prepayment of all tour costs.

Balance of Tour - of tour price is due to Whanganui Tours 10 days before the tour starts. If the full tour price is not received by this date we reserve the right to cancel your tour and retain the deposit.

Cancellation Policy - Cancellation fees depend on when Whanganui Tours receives notification of a cancellation. Bookings cancelled more than 14 days before departure incur, your deposit will be fully refunded.

No refunds will be made after travel has commenced.

Tour payment & Deposit

Direct bank transfer:

Please make your payment including all bank charges and transfer fees to

TM & LA Ltd : ANZ - 06-0746-0673658-00

Prices - All prices are based on schedules, fares and tariffs current at the time of quotation. Whanganui Tours reserves the right to vary the cost of tours if necessary for component cost increase. Tour costing will be guaranteed at the price prevailing at the date of final payment.